

Change in MasterCard Zero Liability Rule

The following revisions to the rule are effective October 17, 2014:

The rule will apply to transactions conducted with a MasterCard-branded card, including PIN-based Point of Sale (POS) and ATM transactions.

A cardholder will not be responsible for an unauthorized transaction, as long as the cardholder has exercised reasonable care in safeguarding the card from risk of loss or theft and, upon becoming aware of such loss or theft, promptly reporting the loss or theft to the issuer. The cardholder's liability could be up to \$500 if the loss or theft is not reported within two days of discovery or unlimited liability if the unauthorized transaction is not reported within 60 days of when the unauthorized transaction was reported on a periodic statement. For commercial accounts, zero liability protection will only apply to transactions conducted with a card issued for a commercial purpose under a "small business" program as described on www.mastercardbusiness.com (information found under "Small Business", then select the "Products" tab).